

What is NFC?

NFC stands for near-field communication and it allows phones, tablets, laptops, and other devices to easily share data with other NFC-equipped devices (two-way communication). Eagle Creek integrates NFC modules in the NFC collection whose data can be read with a smartphone or a smartphone app (one-way communication).



NFC is limited to communication within about four centimeters, which is why you have to hold your phone so close to the contactless reader if you're using Apple Pay or Samsung Pay. Most people consider NFC's small radius a major security benefit.

What do I need to use the NFC technology?

To read the data from the NFC chip you need an NFC capable smartphone.

- **Android 4.0 or later:** NFC Reader included
- **iPhone 7 or later:** NFC Reader App required
- **iPhone XS, XS Max, XR:** NFC Reader included



What kind of information is stored on the NFC module?

- The passive chip contains a chip ID and a URL address. Further data is not stored on the chip. Therefore no customer data will be stored on the chip.

Can my location be tracked via the chip?

- No, the passive chip cannot send location data. The GPS function of the smartphone is required to record the location.

Do I get problems with the NFC module at the airport security check?

- No, there are currently no restrictions.

Will the customers redirected to the Eagle Creek website?

- No, the NFC platform is independent of the Eagle Creek website. There will be no redirection of customers.

Which languages will be available on the platform?

- In SPRING20 the platform will be only in English. More languages will be added during the year.